Lee Wentworth 4737 Irving st San Francisco CA 94122

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I had lots of trouble with my Sonic service when they had to use ATT's equipment. I now have fiber with Sonic and don't need ATT (which has a monopoly in San Francico for home service and charged a HUGE AMOUNT - like \$55 for local service alone with no long distance and several times charged me \$3.00 a minute instead of the \$0.10 I had with another carrier for long distance!!!) I used to pay \$0.10 a minute to call my cousin in England, one of my few relatives alive. When my company was taken over by a larger company I had to go back to ATT, which I have always disliked. Even though they had low rates to England like other providers, before I received a bill I called twice to my cousin. One call cost me \$300 and the other \$200!!!! I could not tolerate their abuse, when questioned they would not budge and kept the unbelievably huge \$500.

I could not change local providers as ATT has a monopoly, whic I think is very ILLEGAL. They can charge whatever they want and we have no choice. I couldn't use ATT for long distance so I chose an online longdistance carrier, which charged about the same as my previous \$0.10 cents a minute.

As soon as Sonic became available for phone service and internet I immediately switched. I often had serious problems with the ATT router Sonic had to use, and once I lost connections with the person on the phone 3 times. I am so greatful that Sonic now has fiber connections and I don't have to be involved with ATT at all.

Don't make us have to pay increased prices for internet and phone service, and don't make it difficult for anyone to pick the provider OF THEIR CHOICE!! I am 75 yrs old, on a very limited fixed income. Those of us who are not rich need to be able to have access to competitive services that provide more reasonable costs, and much better service - including customer service and technical help.

Lee Wentworth